

**D002- SUSTAINABLE POLICY
VIAJES EL CORTE INGLÉS COLOMBIA S.A.S.**

It is the policy of **VIAJES EL CORTE INGLÉS COLOMBIA SAS** in its operation as **TRAVEL AGENCY, EVENTS ORGANIZERS, TOURIST ASSISTANCE ACTIVITIES AND IN ALL CENTERS WHERE IT OPERATES**; Is committed to provide a high level of service to our customers, sensitizing them in the right care of the environment focused on sustainability.

VIAJES EL CORTE INGLÉS COLOMBIA SAS, is a company that provides national and international tourist services, whose main objective is to provide its customers with a responsible and efficient quality service, using the natural resources in a sustainable way, accompanying in a complete way the development of The different tourist destinations where it operates.

VIAJES EL CORTE INGLÉS COLOMBIA SAS, is aware of the adequate compliance in environmental, socio-cultural and economic matters, due to this fact is based on the sustainability standard, the commitments found in this standard strengthen our leadership and competitiveness, promoting environmental care Environment, its business sustainability and the culture that characterizes the country, our commitment is reflected in the sustainability plan, involving client and collaborator suppliers, this compliance is supported and endorsed by the management of the company, raising awareness of each of the People who have a business relationship or work with it. Our policy seeks to maintain and contribute aspects that are reflected in our internal and external functioning, seeks to minimize the negative impacts that may Generate the agency in the facilities as in the destinations that it operates.

VIAJES EL CORTE INGLÉS COLOMBIA SAS, is aware of the environmental, economic and socio-cultural impacts generated; For this reason is committed to sustainability by promoting the different articles elaborated in the destinations that the agency operates supporting the cultural diversity that characterizes the country.

It will promote the practices of sustainability arranged to cause a smaller impact in the environment based on the appropriate management of the wastes, control of the energetic resources and water.

Participates in activities of social responsibility providing welfare to the community in general, "protection of children and adolescents."

VIAJES EL CORTE INGLÉS COLOMBIA SAS, sees the importance of maintaining a sustainable tourism development, based on the sectorial technical norm NTS-TS 003, a management is carried out Sustainable development of each of its activities, always oriented to prevent, minimize and reduce the impact in each of the destinations and facilities, are optimized by complying with all legal requirements that regulate the effects generated by our activity, focused on Colombian legislation; It is also committed to training both internal and external personnel, raising awareness of the sustainable principles that regulate the company, always based on the continuous improvement of each of our environmental, economic and socio-cultural processes. Will update whenever circumstances require, adopting and publishing in both cases new sustainability objectives; Revised and approved by the senior management of EL CORTE INGLÉS COLOMBIA SAS.

VIAJES EL CORTE INGLÉS COLOMBIA SAS, Is against the sexual exploitation of children according to the law "ley 679 de 2001".

VIAJES EL CORTE INGLÉS COLOMBIA SAS, Rejects any kind of child labor exploitation "Ley 1098 de 2006" **VIAJES EL CORTE INGLÉS COLOMBIA SAS**, Rejects any kind of child labor exploitation "ley 17 de 1981 y ley 397 de 1997".

VIAJES EL CORTE INGLÉS COLOMBIA SAS, supports the "ley 1566 del 31 de julio 2012", "By which rules are issued to ensure comprehensive care for people who use psychoactive substances "," Entity committed to prevention of consumption, abuse and addiction to psychoactive substances ":

VIAJES EL CORTE INGLÉS COLOMBIA SAS, It is against discrimination in any of its forms "Ley 1482 de 2011 ".

VIAJES EL CORTE INGLÉS COLOMBIA S.A.S is against illegal traffic in species such as flora, wild fauna, cultural heritage and cultural property “Decreto 1608 de 1978 Ley 63 de 1986 Ley 1185 de 2008 Resolución 0584 de 2002 Ley 397 de 1997 “

This sustainability policy will be updated whenever circumstances require, adopting and publishing in both cases new objectives. Revised and approved for the Direction of VIAJES EL CORTE INGLÉS COLOMBIA S.A.S.